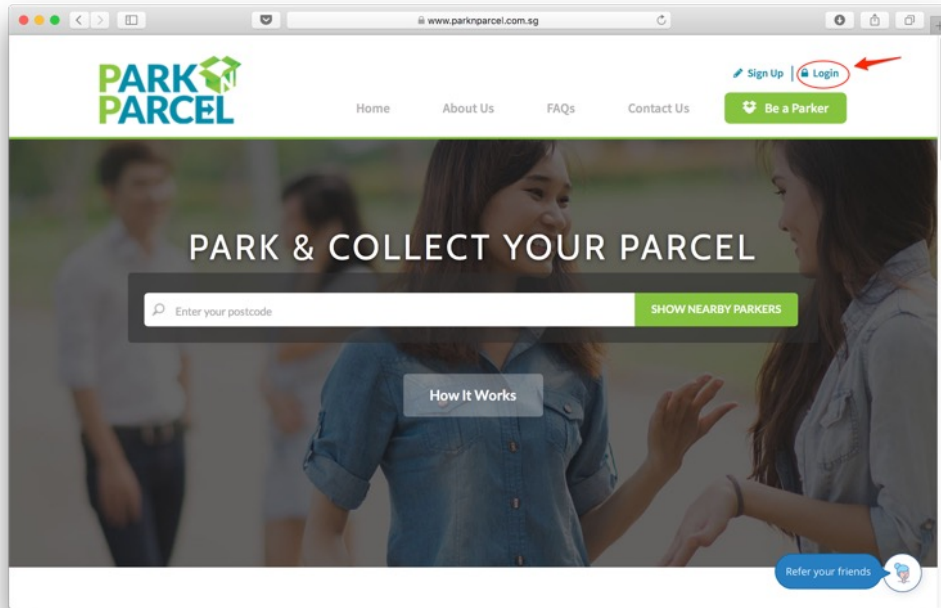


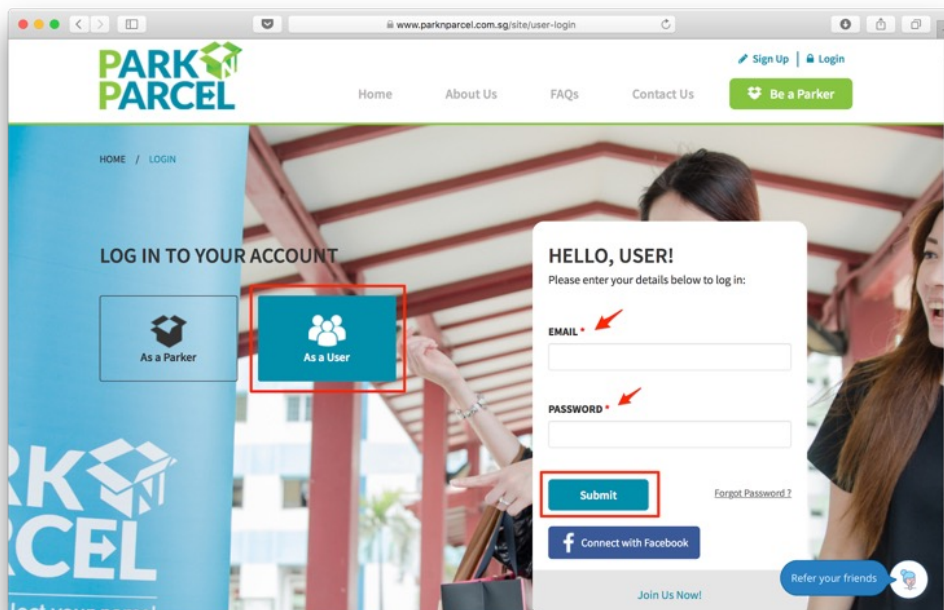
USER'S GUIDE

Login

Visit Park N Parcel at <https://www.parknparcel.com.sg>. Click Login at the top right-hand corner.



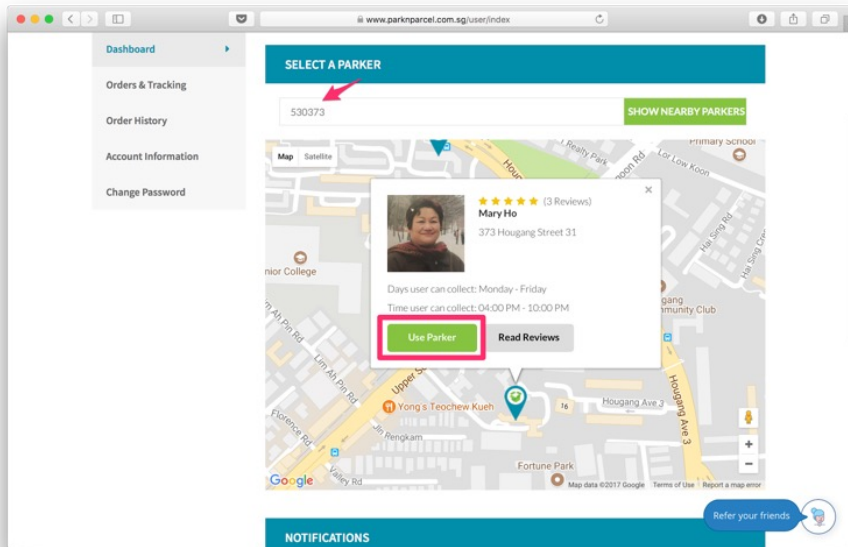
Key in your User login details.





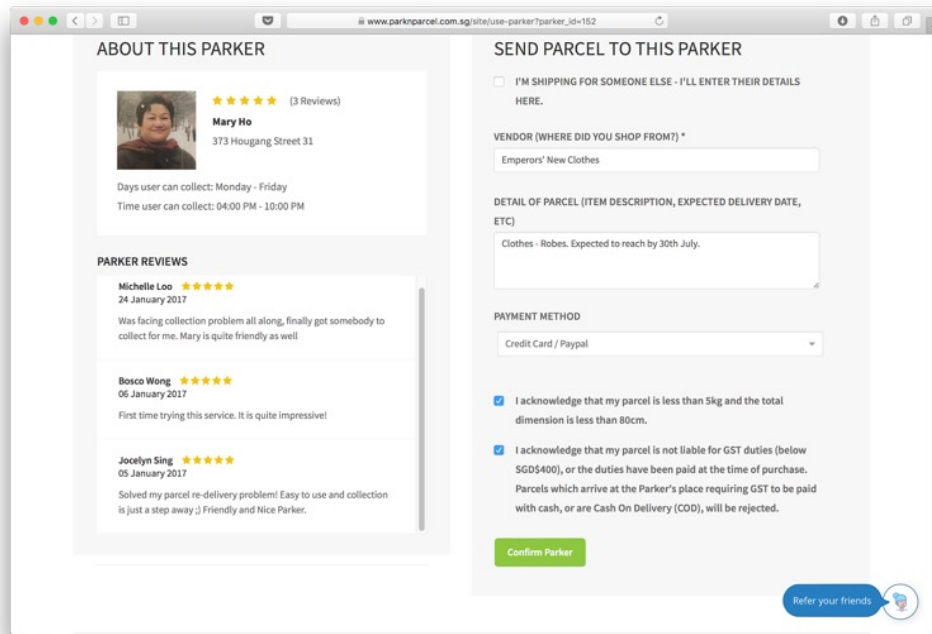
Locate Parker

Search and locate a nearby Parker by entering your postal code on our website. The map will then zoom into to your area and show the closest Parkers to you. Select a Parker of your choice, and click [Use Parker](#) to continue.



Select Parker

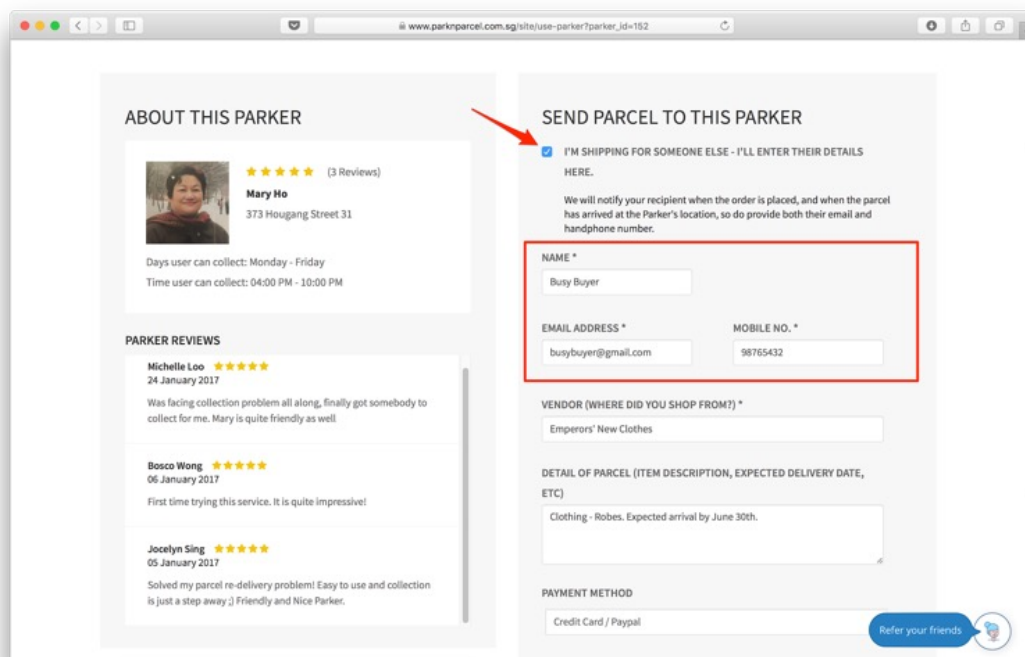
You may decide on a Parker based on their reviews by fellow users. Once selected, fill up your parcel details, and choose your mode of payment.



Selecting Parker (for Sellers)

If you're a seller sending an item on behalf of your buyer, check I'm shipping for someone else, and fill in the buyer's details.

They will receive notifications about the Parcel delivery status as well.



Next, you will be re-directed to the Payment Page. You can select to pay by Credit/Debit Card, or by Apple Pay/Android Pay.

You will be booking Park N Parcel Collection Service for 1 Parcel at just **\$2.50!**

Complete your Order by choosing your payment method below:

Pay by Card

OR

If paying by card, fill up your card details in the popup that appears.

Park N Parcel
Park N Parcel Collect Service for P...
[Redacted Card Number]
[Redacted Card Number] MM / YY CVC
 Remember me
Pay SGD2.50



Complete Shopping Checkout

After payment, a confirmation page with the PNP ID for this parcel and the Parker's full address will be shown.

Note: Do remember to use the Parker's address as the Delivery Address, and to append the PNP ID to your Name during your shopping cart checkout.

Example postal address:

Busy Buyer PNP#123
 Blk 123 Shipping St
 Singapore 012345

Complete Checkout (for Sellers)

Fill up the provided Parker's address as the Address on your parcel, and append the PNP ID to your Name in the address. Include your Recipient's Name as well.

Example postal address:

Busy Buyer C/O
 Mr. Seller PNP#123
 Blk 123 Shipping St
 Singapore 012345

The screenshot shows the PARK PARCEL website interface. At the top, there is a navigation bar with the logo, links for Home, About Us, FAQs, Contact Us, My Account, and Logout, and a 'Be a Parker' button. Below the navigation bar, a green message reads: "Thank you for using our services. Please check your email for confirmation." Below this message is a table with three columns: PNP ID, ADDRESS, and POSTAL CODE. The PNP ID column contains 'PNP#6', the ADDRESS column contains 'Blk 123 Shipping St, Singapore 012345', and the POSTAL CODE column contains '012345'. Below the table is a 'Check Your Order' button. Below the table is a section titled 'WHAT HAPPENS NEXT?' with two steps: A. At your online retailer's checkout page, place the above PNP ID beside your last name. B. Use the above Parker's address as your delivery address. To the right of this section is a 'DELIVERY ADDRESS' form with fields for First Name (Victor), Last Name (Heng PNP#6), and Address (Blk 123 Shipping St, Singapore 012345). A red arrow points to the PNP#6 in the Last Name field, and a blue callout bubble with 'A' is next to it. There is also a 'Refer your friends' button with a share icon.

View Orders

The status of the parcel can be checked from the Orders & Tracking tab. If you have shipped the order for your buyer, you can see their details in the Details dropdown as well.

- MY ACCOUNT
- Dashboard
- Orders & Tracking**
- Order History
- Account Information
- Change Password

ORDERS & TRACKING

Orders From [Show All](#) Show by Status:

ACTION	PNP NO.	PARKER	STATUS	ORDER DATE
Details	PNP#7	Victor Heng	Shipping in Progress	29 June 2017
<div style="border: 1px solid red; padding: 5px; display: inline-block; margin-bottom: 5px;"> Recipient Name: Busy Buyer Recipient Email: bakavic@gmail.com Recipient Mobile No: 98338722 </div> Details of your end recipient, if you selected "I'm shipping for someone else"				
Email Address: pnpparker.5.bakavic@xoxy.net Address: Blk 11 Ang Mo Kio Ave 8, #01-111 Postal code: 569111 Mobile No: 98338722 Parker's Mobile Number				
Vendor: Emperors' New Clothes Parcel Details: Clothing - Robes. Estimated arrival by 30th June.				
Details	PNP#6	Victor Heng	Shipping in Progress	29 June 2017
Details	PNP#5	Victor Heng	Shipping in Progress	28 June 2017



Pick up Parcel

Once the Parker has received your parcel, you will be notified via email and SMS. Please contact your Parker to find a suitable time to collect your parcel!



After Collection

Once you have collected your parcel, click on the Collected button on the order. Do show the Completed status to your Parker to ensure a smooth transaction. Also, don't forget to leave a review for your Parker!

Parcels have a 5 day grace period at our Parkers' locations - you can track how long the parcel has been received, via the parcel status.

ORDERS & TRACKING

Orders From [Show All](#) Show by Status

	ACTION	PNP NO.	PARKER	STATUS	ORDER DATE
Details	Collected	PNP#7	Victor Heng	Awaiting User Collection (0 days ago)	29 June 2017

Recipient Name: Busy Buyer
Recipient Email: [redacted]
Recipient Mobile No: [redacted]

Email Address: pnparker.5.bakavic@xoxy.net
Address: Blk 11 Ang Mo Kio Ave [redacted]
Postal code: [redacted]
Mobile No: [redacted]

Vendor: Emperors' New Clothes
Parcel Details:
Clothing - Robes. Estimated arrival by 30th June.