

PACKAGING GUIDELINES

Parcels not following the packaging guidelines or exceed the weight and dimensions limit, will be rejected at the point of pick-up or drop-off, after external examination.

We will not be liable for loss or damage of items due to poor packaging.

Weight and dimensions limitation

Small (0-5kg)

Big (5-8kg)

Total dimensions (L+B+H) not exceeding 100cm.

(You may [contact us directly](#) for special rates should your items exceed the dimensions)



Protect & Promote your Products

First impressions are important. ALL packages should cover all exposed areas and ensure there are sufficient fillers to avoid damage.

How to Pack Efficiently?

External Packaging

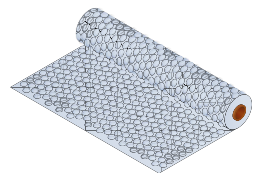
Use carton boxes, poly mailers, paper bags etc.

For paper bags, nicely seal the top but it does not have to be entirely sealed. Label a caution for fragile products.



Internal Packaging

The interior of the product packaging should not have many empty spaces, to ensure that the items are secured and stable to avoid damage. Protect your items by using bubble-wrap or foam to fill up the empty spaces.



For fragile items, wrap them in multiple layers of bubble wrap before placing it into a double-layered cardboard box.

Print Shipping Labels

Ensure that the QR Code and tracking number are clearly printed
Every tracking number is unique. If required to print a new one, ensure that you paste it over the old label.

Orders that generate two different shipping labels should be packed differently.

During Transit



Packages are usually able to withstand the normal impact of transport handling.

For parcels with sensitive exteriors (Gift boxes, soft bags), it is recommended for the item to be bubble-wrapped and packed in another cardboard box.

Packaging Guidelines will be strictly implemented to ensure that our customers receive their items in good condition .

