



PACKAGING GUIDELINES



Handling every parcel with love and care

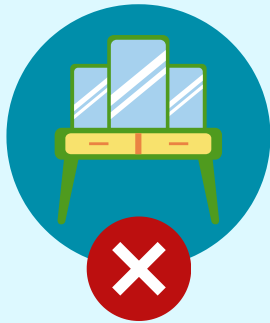
Parcels not following the packaging guidelines or exceed the weight and dimensions limit, will be rejected at the point of pick-up or drop-off, after external examination.

We will not be liable for loss or damage of items due to poor packaging.

ITEMS WE DO NOT DELIVER



Perishable Products



Furnitures



Glassware



Flammable Products

Weight and dimensions limitation

Small (0-5KG)

Big (5-8KG)

Total dimensions not exceeding 100cm

(You may contact us directly for specific requests)

How to pack efficiently?



External packaging

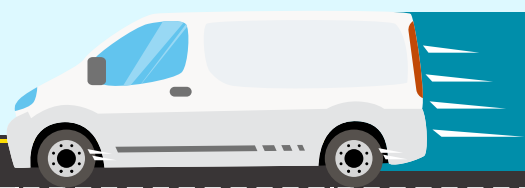
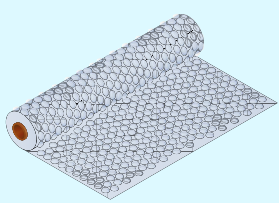
All packages should **cover exposed areas**

- Use carton boxes, polymailers or paper bags (Nicely sealed)
- Label a caution for fragile products

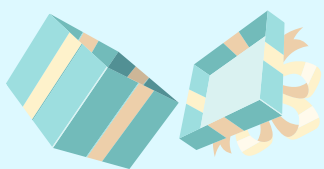


Internal packaging

- Wrap fragile items in multiple layers of bubble wrap before placing them into a double-layered cardboard box
- Protect your items by filling up empty spaces using foam or bubble-wrap



During Transit



Packages are **usually able to withstand** the normal impact of transport handling.

For parcels with **sensitive exteriors** (For e.g. Gift boxes, pouches, cloth bags) it is highly recommended for the items to be bubble-wrapped and packed in another cardboard box.

Attaching Shipping Labels

- No faded prints
- Every tracking number is unique. If required to print a new label, ensure that you paste it over the old label
- Orders that generate two different shipping labels should be packed differently